Moving Day: Our Carleton Place Regional Health Hub location opens October 14

From October 6 to 10, the physicians and teams in the Beckwith and Carleton Place clinics will be moving into our new OVFHT clinic at the Carleton Place Regional Health Hub—bringing everyone together under one roof.

This marks an exciting milestone in our OVFHT expansion and strengthens our ability to serve the Beckwith and Carleton Place communities with team-based primary care.

The new clinic will open to patients on Tuesday, October 14. We will continue to see our Almonte patients at our Almonte location.

Please read our FAOs below for more information.

Frequently Asked Questions

Where are the Beckwith and Carleton Place physicians moving?

They are moving to the new Carleton Place Regional Health Hub at 22 Costello Drive where we will be located on the 2nd floor as part of the Ottawa Valley Family Health Team.

Which providers are moving to the new Health Hub location?

The following 15 Carleton Place and Beckwith physicians are moving to the new clinic:

- Dr. Bastin-Millar
- Dr. Buckley
- Dr. Champagne
- Dr. Fullerton
- Dr. Gray
- Dr. Ivanovich
- Dr. Kipp
- Dr. Laskey
- Dr. Lobo
- Dr. Meyers
- Dr. Pauls
- Dr. Potvin
- Dr. Safie
- Dr. Spooner
- Dr. Walker

Our Nurse Practitioner, Kyley Aubin, will also be moving to the Health Hub.

Why is this move happening?

The move will bring together the Carleton Place and Beckwith physicians under one roof in partnership with the Ottawa Valley Family Health Team. It will provide patients with the benefits of team-based primary care, including access to their physician and interdisciplinary healthcare professionals (e.g., support for managing chronic diseases).

When will the move happen?

The physicians, healthcare professionals and administrative teams are moving to the Health Hub location from October 6 to 10, 2025, and the new Ottawa Valley Family Health Team Clinic will open to patients on October 14, 2025.

How will I know if I should go to the new clinic location?

For any appointments from October 14 onwards, please come to our new location on the 2^{nd} floor of the Health Hub.

What are the new phone number and fax number?

Phone: 613-257-7002

Fax: 613-257-8177

How can I access care during the move?

With the move, there will be a short-term impact on patient appointments while the physicians and administrative team transition.

October 6-7: If you have an **urgent health concern**, please call our new number at **613-257-7002**. This line is for **urgent needs only** and will be monitored regularly by our team.

October 8-10: Phone access will be very limited while we physically move and get set up at the new clinic. If you experience a medical emergency, please go to the nearest emergency department.

Routine questions and future appointments: We kindly ask that you wait until we reopen on October 14 to contact us for these matters.

How will my care change at the new clinic?

When you arrive at our new clinic, you will be greeted by some new faces who will check you in and show you to your room. But rest assured, you will continue to receive high-quality primary care from your physician or nurse practitioner (with additional care support from the interdisciplinary healthcare team).

What is a Family Health Team?

A Family Health Team brings together a diverse group of healthcare professionals (e.g., physicians, nurse practitioners, nurses, pharmacists, administrative staff, etc) to work together to provide high-quality, patient-centred primary care.

Will you be accepting new patients after you move into the Health Hub?

We won't be accepting new patients right away. Current patients will continue to get care from their respective family physicians or Nurse Practitioner after the move.

The OVFHT is actively working to recruit new physicians and secure funding for additional healthcare professionals with the goal of welcoming more patients to our new clinic. Stay tuned.

How can I learn more about the new clinic?

Subscribe to the OVFHT's Community Connections Newsletter https://dashboard.mailerlite.com/forms/858951/115165001438725500/share to stay-up-to-date as we build our new clinic.